

## Booking

- Sessions should be booked at least 1 week prior to desired session date.
- Half of your investment is due at booking. The other half is due at session.
- To schedule the date and time you want, you can either (a) check out my Calendar page to verify availability or you can send me an email at [info@jlrnittphoto.com](mailto:info@jlrnittphoto.com).

## Rescheduling / Cancellations

- I reserve the right to cancel and reschedule sessions due to any illness. If I am sick, even with a cold, and I have to come to your home, I will cancel the session and reschedule for a time when I am well. Alternatively, if I am coming to you and any one in your home is ill, please let me know. I would not like to spread the illness to my own family. If your session is outdoors, please still inform me at session, as I would do for you, so we may take any necessary precautions.
- Please be on time. I understand that unavoidable things happen that cause tardiness so if you realize you're going to be late, just call. Odds are I will be able to wait for you. Think about it this way: if your photographer is coming to you, wouldn't you want them to be on time and call if they won't be?

\*If I have not seen nor heard from you by 30 minutes past the time your session should have started, I reserve the right to cancel your session and retain any payments or deposits you have made.\*

- If you must cancel or reschedule, the sooner you do it, the better it is for both parties. If you cancel your session less than 1 week from session date without rescheduling, I will retain HALF of your deposit. If you cancel your session less than 24 hours from session date, I will retain the FULL amount of your deposit.
- You are allowed to reschedule twice before I refuse to reschedule you and will retain your full payment.

## Sessions

- The photographer will come to your home for all newborn sessions unless otherwise specified. Mileage restrictions do apply. See below.
- Travel to locations within 20 miles of 55425 is included in the price of all sessions. Any locations outside of this 20-mile area will be charged a small travel fee. Please see the pricing section for more details.
- Please expect newborn sessions to take 2-5 hours and plan your schedule accordingly. If session time is reduced due to client schedule conflicts, you will still be charged the full price of the session. Since the number of usable images may be lessened, the number of final edited images you receive may be reduced as well.
- I require all people being photographed to sign a release. This allows me to use images of you and/or your child(ren) for marketing purposes. If the child is a minor, I require the parent or legal guardian's information and signature. You can download the release in the [For You!](#) tab in the [Information](#) section on my website. If you want to fill it out prior to your session date. If not, I will have copies on hand at your session.

## Refunds

- Due to the nature of photography and digital imaging, no refunds will be given at any time or for any reason. If you are dissatisfied, please let me know so I can try to fix the problem.
- If I need to cancel your session prior to start time for any reason, I will reschedule at your earliest convenience and issue a discount or partial credit.

## Payment & Add-Ons

- Half of investment due at time of booking to reserve your spot. This payment is for the sitting, stated post-processing, and disc, if included. Please email me at [info@jlrnittphoto.com](mailto:info@jlrnittphoto.com) or visit the pricing tab for information on how you can pay. Additionally, you can send a message to [J.L. Ritt Photo](#) on Facebook.
- Extensive retouching (i.e. Removing objects from images, adding objects to images, and enhancements that alter height and weight) is not included in the pricing. Check the pricing tab for more info. Payment will need to be received before any images without watermarks are released.
- Prints are not included in the product price unless stated, although I can order prints for you. I print through a professional printing company that produces extremely high quality prints on high quality paper. Sometimes a special will run where a limited number of prints are included, so be sure to check the pricing tab or our Facebook page for promotions !